

River Valley Aging and Disability Resource Connection Advisory Council
Meeting Minutes
June 25, 2020

Persons Attending (Virtual Meeting)

Kia Barrow, RVRC-AAA
Chandra Wilson, Georgia Legal Services
Katie Howard, RVRC-AAA
Teresa Johnson, APS
Melissa Brown, APS
Angel Duarte, Family Counseling of Columbus
Kendra Coleman, Lower Chattahoochee Direct Services
Lisa Franz, WellCare

The meeting was held virtually using the GoTo Meeting format and was opened by Kia Barrow. The minutes of the past meeting were approved unanimously upon a motion made by Katie Howard and seconded by Kia Barrow.

Kia discussed the No Wrong Door Policy with the group. It was explained to them that anyone is allowed to contact our agency and receive assistance. She informed the group that if anyone wanted a copy of the actual policy to let her know.

The guest speaker was Mr. Angel Duarte with the Family Counseling Center of Columbus. His topic was Identity Theft and Scams: Protecting yourself in the digital age. "Identity theft can best be described as a deliberate and malicious use of someone else's personal identifying information, without their consent, in order to impersonate them for fraudulent purposes." It can damage your finances, credit history and reputation. Children, college students, seniors and the deceased are most at risk. The types of theft that most likely targets seniors is Medicare/Insurance fraud, unauthorized accounts/credit cards, medical fraud, and IRS/Tax Scams. How do you know if your personal information has been compromised? Regular bills go missing; unauthorized accounts appear on your credit report; mistakes on account statements or explanation of benefits; calls from debt collectors for debts that aren't yours; calls or emails about accounts in your minor child or grandchild's name or sudden notices from the IRS. If your identity is stolen the first thing you should do is report any suspicious activity to local law enforcement and then contact all 3 credit bureaus. You may also file a complaint with the FTC and contact other offices that may be impacted such as your doctor's office or the Social Security office.

Kia reviewed the ADRC Report for the months of February, March, April and May. She reviewed the age groups, disability types, call topics, contacts, referral sources and numbers added to the waiting list for each month. She discussed with them how the report was broken down into several different parts. If anyone wants a copy of the reports they were advised to let Kia know and a copy would be provided.

Kia asked if there were any specific cases that needed to be discussed and reminded the group of the confidentiality agreement. There were no cases to discuss.

There were no partner reports.

Kia also asked the group to like our ADRC Advisory Council page on Facebook and to add the Georgia ADRC link to their agency's website (www.georgiaadrc.com).

The next meeting will be held on October 22, 2020 at 9:30 a.m. If anyone would like to host this meeting, please contact Kia Barrow at kmorris@rivervalleyrcaaa.org